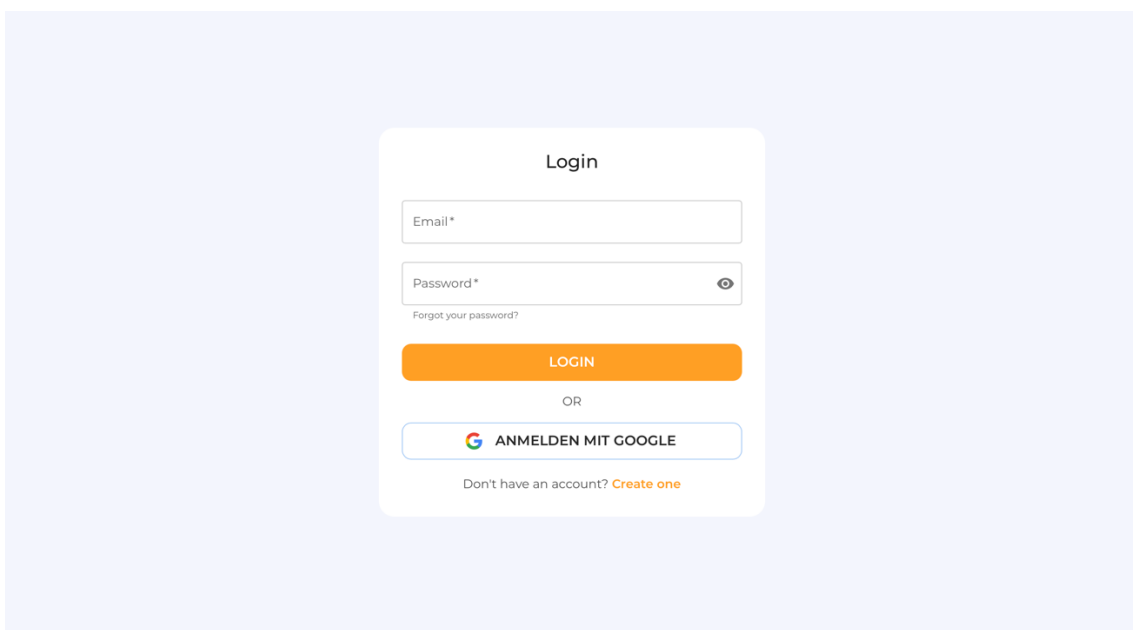


BILLSTORE

Welcome to the BillStore Help Center.
Here you will find all the guides you need to get started quickly and easily.

Login

User Login



1. Login with E-Mail and password

Open the platform's login page.

2. Enter credentials

Enter your login details in the corresponding fields:

- E-Mail address
- Password

Make sure both entries are correct.

3. Start login

Click „Login“, to access your user account.

4. Access your account

After a successful login, you will be redirected directly to your account and can use all platform features.

Error message for incorrect data

If your entered data is incorrect, an error message will be displayed.

In this case, please check:

- Your E-Mail address
- Your password

If the error message persists, please contact our support team.

Forgot password?

If you have forgotten your password, you can reset it at any time.

1. Select „Forgot your password“

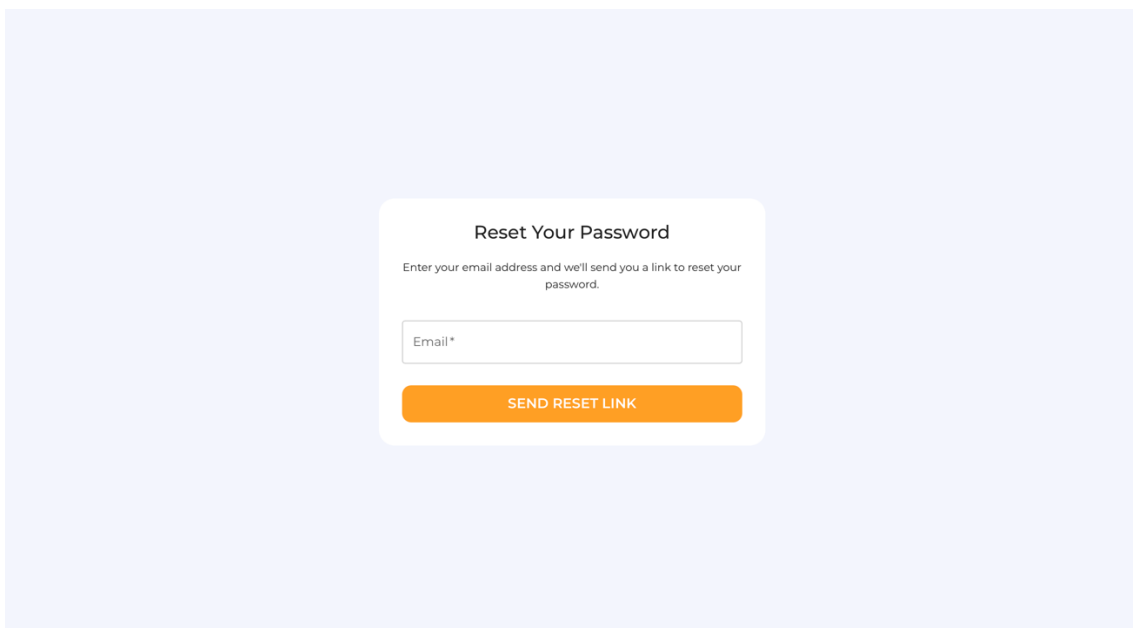
Click on „Forgot your password?“ on the login page.

2. Enter E-Mail address

Enter your registered E-Mail address.

3. Request reset-link

Click „Send Reset-Link“.



Reset Your Password

Enter your email address and we'll send you a link to reset your password.

Email*

SEND RESET LINK

4. Check your E-Mail

You will receive an E-Mail with a link to reset your password.

5. Set a new password

Open the link and create a new password.

Didn't receive a reset link?

If you did not receive an E-Mail

- Check your spam or junk folder

- Request a new link via „Send Reset-Link “

If you still do not receive an E-Mail, please contact our support team.